

The Upper Medway Internal Drainage Board

Accessibility Statement for www.medwayidb.co.uk

This accessibility statement applies to the website medwayidb.co.uk.

We want as many people as possible to be able to use this website. For example, that means you should be able to:

- change colours, contrast levels and fonts using your browser or device settings
- zoom in up to 300% without the text spilling off the screen
- navigate most of the website using just a keyboard
- navigate most of the website using speech recognition software
- listen to most of the website using a screen reader (including the most recent versions of JAWS, NVDA and VoiceOver)

We've also made the website text as simple as possible to understand.

How accessible this website is

We know some parts of this website are not fully accessible:

- some PDF documents are not fully accessible to screen reader software
- some older documents may not be structured in a way that makes them fully accessible
- maps are not fully accessible to screen reader software

Feedback and contact information

If you need information on this website in a different format, such as:

- accessible PDF
- large print
- easy read
- audio recording
- braille

please contact us:

Email: enquiries@medwayidb.co.uk

Telephone: 01622 934500

Post: Medway Internal Drainage Board, Upper North Hall, Bullen Lane, East Peckham, Kent, TN12 5LX

We'll consider your request and get back to you within 10 working days.

Reporting accessibility problems

We're always looking to improve the accessibility of this website. If you find any problems not listed on this page or think we're not meeting accessibility requirements, please contact us using the details above.

Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018. If you're not happy with how we respond to your complaint, you can contact the **Equality Advisory and Support Service (EASS)**.

Technical information about this website's accessibility

Medway IDB is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

This website is partially compliant with the **Web Content Accessibility Guidelines version 2.1 AA standard**, due to the non-compliances listed above.

Preparation of this accessibility statement

This statement was prepared on 1st September 2025. It will be reviewed on 1 September 2026.